

Although we are not big fans of "rules and regulations," some guidelines have to be laid down. Our policies are not extreme and similar to what you would find in most reputable B&Bs. We simply wish you to respect them for the safety and comfort of yourselves, other guests, and your hosts.

### **Payment deposit policy:**

We require a 50% deposit payment in advance by check or Paypal, the remainder payable upon arrival in cash, by check or by Paypal.

### **Cancellation policy:**

We require two weeks notice if you have to cancel and your deposit will be refunded less a \$30 cancellation charge. No deposits will be refunded after the two-week notice period.

### **Special events policy:**

These would include Mardi Gras, French Quarter Fest, Jazz Fest, Satchmo Fest, July 4th, Essence Fest, Voodoo Fest, Halloween, New Year, etc., and major sporting events. A 50% deposit is required which is non-refundable.

### **Check in & check out:**

Check in is usually from 3pm until 7pm but bags may be dropped off earlier for your convenience. Please let us know your arrival time so that we can be here to greet you. Please make prior arrangements for late check in. There is no extra charge for late arrivals but we would appreciate you arriving before 9pm. Please contact us with your estimated arrival time if driving, or flight details. Check out time is 11am.

### **Smoking policy:**

Our whole house, porches and gardens are non-smoking areas. This includes candles, incense or any other open flames as our smoke detectors are very sensitive. Guests ignoring this policy could be evicted without refund and liable to a \$200 cleaning/loss of use fee.

### **Other important policies:**

The House of the Rising Sun B&B is privately owned and owner-occupied. We reserve the right to refuse service and/or accommodations to anyone whose behavior affects the safety or peaceful enjoyment of other guests and could result in eviction without refund. Additional persons not specifically named in the reservation are not allowed to stay on the premises. Visitors, when accompanied by registered guests, are allowed on the premises between 10am and 7pm with prior permission of management. The visitors are welcome in the common areas, not the bedrooms. Management reserves the right to limit the number of visitors. Guests are responsible for the behavior and actions of their visitors.

## **POLICIES & AMENITIES AT THE RISING SUN BED AND BREAKFAST:**

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We have free WI-FI on site, and Internet access is also available at the Tout de Suite Coffee Shop just round the corner or the library, two blocks away. Use of washer/dryer is available between 9am and 5pm with prior permission - just ask your hosts. TV, DVD, radio, piano, stereo and reading material available in communal living room. Ironing board & iron available on request. Hair dryers and towels in each bathroom. Daytime tea and coffee free of charge.

Although children are lovely, we only welcome those 14 years of age and older that are well behaved. Sorry!

Pets. Miss your pets when you go on vacation? No need to worry, there is a pet boarding kennel about six blocks away - [www.fleurdepaws.com](http://www.fleurdepaws.com).